

## **NEUROSOFT S.A.**

### **IT Engineer L3**

(REF\_ITEL3)

Neurosoft S.A., is a leading software, networking and information security provider in financial, telecommunication, transportation, gaming and government sectors, providing solutions and services aiming to increase operating efficiency and security. Listed in the Italian Stock Exchange since 2009, currently employees 200+ highly skilled professionals with in depth expertise in their field.

We have an open vacancy for an IT engineer L3 to support the IT operation processes of our clients and to drive and integrate innovative technologies and practices.

#### **Main Responsibilities**

- Leads a team of L1 and L2 IT Engineers
- Manages and monitors installed systems and infrastructure
- Manages capacity forecast and planning and proactively recommends cost effective solutions
- Ensures the highest availability of ICT services within contracted SLAs
- Manages/implements system deployments and migrations
- Designs and implements security systems and redundant backups to maintain data safety
- Maintains ICT manual with relevant strategies

#### **Professional Experience & Qualifications**

- Experience in deployment and administration of Microsoft Windows Domain and VMWare virtualization environments as well as other virtualization technologies
- Experience with IBM customization
- Knowledge of deployment and administration of Linux environments, preferably Red Hat/CentOS
- Solid knowledge of storage communication technologies, preferably V7000 storage, Tivoli Storage Manager
- Experience in IBM hardware/software products such as Flex system
- Experience in configuration Management such as Puppet
- Solid experience in installation, configuration, management and optimization of relational databases (MS SQL, Oracle, MySQL/MariaDB and PostgreSQL)
- Experience in supporting LAMP stack with Varnish, HAproxy
- Customer service orientation combined with good communication skills
- Self motivation, keen to undertake responsibilities and to deliver results on time
- Strong analytical and troubleshooting skills, with attention to detail
- Ability to work efficiently both within a team and independently

- Fluency in Greek and English languages, oral and written
- Fulfilled military obligations (for male candidates)

### **Desirable Qualifications**

- Scripting skills (bash, powershell, etc.) will be considered as an asset
- Knowledge of ITIL processes & procedures will be preferred
- Previous experience in working under ISO 20000 processes & procedures is an asset
- Experience in monitoring systems (eg. Orion SolarWinds Nagios, Icinga, Cacti)
- Knowledge of graphing/metrics/logging tools such as Grafana
- Experience in Continuous Integration and Deployment (CI/CD) using github
- Familiarity with IPv6

### **We Offer**

A competitive compensation package, a stable and enjoyable working environment, excellent opportunities for professional development, working on leading-edge technology and industry trends.