

NEUROSOFT S.A.

IT Applications Specialist

(REF_ITAS_07.19)

Neurosoft S.A., is a leading software, networking, information security and ICT services provider in financial, telecommunication, transportation, utilities, Gaming and government sectors, providing solutions and services aiming to increase operating efficiency and security. Listed in the Italian Stock Exchange since 2009, currently employees 200+ highly skilled professionals with in depth expertise in their field.

We have an open vacancy for an IT Applications Specialist in the Operations Unit, reporting to the Operations Director, who will be responsible for the Company's Enterprise applications.

Main Responsibilities

- Administers and supports company's Enterprise Applications (ERP, Warehouse, Management System, Ticketing etc.) and related integrations
- Ensures that all critical application processes operate efficiently and at the agreed timeframes
- Identifies and handles in pro-active manner the daily production issues of the systems in collaboration with the respective stakeholders
- Designs and develops reports (regular & ad hoc) as requested by the Management and the systems clients/users
- Actively assists users in critical regular tasks (eg. end of month, opening of year, warehouse stock taking etc.)
- Performs Application customizations required by stakeholders using the Vendors tools, APIs etc.
- Gathers requirements from Application users, prepares written user requirements and designs specifications for functionality enhancements or new systems deployment
- Actively coordinates the design, implementation and acceptance testing of required enhancements in close co-operation with the vendors and users
- Keeps up to date the operational procedures of the Enterprise applications and trains new users
- Ensures that the Logistics Operations are aligned with the company's commitments and adhere to regulatory standards

Professional Experience & Qualifications

- BSc/MSc degree in Computer Science, Business Administration or related fields
- At least 3 years of experience in a similar position in a hands-on role either as a consultant or an administrator; experience in user or application support is required
- Good knowledge of ERP, WMS solutions and MS Office. Knowledge of Entersoft ERP/WMS system will be considered an asset
- Ability to input, retrieve, compile and analyze data
- Strong time management, organization and coordination skills
- Good analytical and problem solving skills
- Effective communication skills
- Accuracy and attention to detail
- Ability to work efficiently both within a team as well as independently
- Fluency in Greek and English languages, oral and written

We Offer

A competitive compensation package, a stable and enjoyable working environment, excellent opportunities for professional development, working on leading-edge technology and industry trends.

For more open vacancies check @ www.neurosoft.gr