

Meet our Team



Charalampos Gartaganis – Information Security Analyst L2
Maria-Eleni Bampouri – Security Operations Analyst L2

How was your overall experience at this year's IBM Masterclass?

CG: The IBM Master Skills was definitely one of the most interesting experiences with lots of ideas regarding Cyber Security and IBM Qradar.

MEB: It was a unique week of learning which enabled us to use new tools and learn functionalities of QRADAR SIEM that we have not been taking advantage of until today.

How was the Masterclass beneficial for the work you do at Neurosoft?

CG: The IBM team introduced new tools and gave us the ability to be more efficient with the latest techniques, which is overall very beneficial for Neurosoft.

MEB: We interacted with IBM experts who build, deploy and support IBM systems, thus, we gained advanced technical knowledge for configuring and tuning QRADAR Siem efficiently.

How will the experience you gained be useful for the service Neurosoft offers?

CG: We exchanged thoughts with the IBM community and we got a lot of technical knowledge that we can use later on. IBM gave us the opportunity to learn and practice new things for the future.

MEB: We explored new use cases, tools and tactics which can be used to improve Neurosoft's MSSP Service.

How do you believe the event could be improved even more?

CG: The IBM team did great job and answered many questions.

MEB: It would be nice if the hand-on labs were a bit more organized.