

Privacy Statement for Webinars

Effective Date: 1 February 2025

1. Introduction

NEUROSOFT SA ("we," "our," "us") is committed to protecting your privacy and ensuring the security of your personal information. This Privacy Statement explains how we collect, use, disclose, and protect your personal information when you register for and participate in our webinars. The webinars may be hosted on a third party website and the third party webinar platform provider may direct you to their website to register your details in order to watch one of our webinars. In collecting this information, the third party, webinar platform provider is acting as a data controller and data collection may be subject to their privacy policy. The third party webinar platform provider will be sharing your data with us. By law, we are required to provide you with information about what information we collect, why and how we use your data, and about the rights you have over your data.

2. Information We Collect

When you sign up to watch one of our webinars, the third party webinar platform provider may collect the following information that they will share with us:

- Name
- Email address
- Job title
- Company/Organization (if applicable)
- Any other information you provide during registration or participation, such as polls answered and/or interactions with the webinar content

3. How We Use Your Information

We use the collected information to:

- Register you for the webinar
- Provide you with access and necessary updates
- Respond to inquiries or technical issues
- Improve our webinars and future events
- Send follow-up materials, such as recordings or additional resources (if applicable)
- Inform you about upcoming events or related services (you may opt-out at any time)

4. Information Sharing and Disclosure

We do not transfer your personal information except for the reasons of the webinar. However, we may share your data with:

- Webinar platform providers and service providers assisting in hosting the webinar
- Speakers or panelists, if necessary, for event interaction
- Legal authorities, if required by law

5. Data Retention

We retain your personal information only as long as necessary to fulfill the purposes outlined in this statement unless a longer retention period is required by law.

6. Data Security

We take appropriate and reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality

7. Your Rights and Choices

You may request access, correction, or deletion of your personal information by contacting us at dpo@neurosoft.gr. You may also opt out of receiving promotional emails at any time. If you

have any questions or if you want to submit a privacy complaint, you can contact the Data Protection Authority at 1-3 Kifissias Ave, 115 23, Athens, tel. 210 6475600 E-mail: contact@dpa.gr

8. Third-Party Links

Our webinars may include links to third-party websites. We are not responsible for the privacy practices of these external sites.

9. Changes to This Privacy Statement

We may update this Privacy Statement periodically. Any changes will be posted with the updated effective date.

10. Contact Us

For any privacy-related inquiries, please contact us at dpo@neurosoft.gr. Or at the address below:

466 Irakliou Ave. & Kiprou, 141 22 Iraklio Attikis, Athens, Greece